Keystream
RECRUITMENT

MEDICINES AND HEALTHCARE PRODUCTS REGULATORY AGENCY

Building a capable and on-demand team of digital specialists to effectively deliver DDaT transformation programmes

CASE STUDY

Overview

Following a review of how MHRA delivered it's DDaT and transformation programmes, the agency realised they not only had inadequate resources within their delivery and engineering department, but also the resources were almost 100% outsourced.

MHRA decided to bolster its internal teams to better manage the delivery of its DDaT solutions and wanted to partner with a recruitment provider who clearly understood their requirements, had a portfolio of talented and qualified candidates, and provided the flexibility to scale their teams up and down, as required.

About

Medicines & Healthcare products Regulatory Agency

The Medicines and Healthcare products Regulatory Agency regulates medicines, medical devices and blood components for transfusion in the UK. MHRA is an executive agency, sponsored by the Department of Health and Social Care.

Challenges

⚠ The digital solutions being delivered by MHRA varied and required different capabilities and capacities for different projects.

⚠ The unprecedented times surrounding COVID-19 meant the team had to be built and trained remotely as well as quickly.

⚠ Fast changing requirements that needed exceptional talent and quick delivery.

Solution

Delivery Framework

Established a delivery framework with a dedicated Project Manager who identified current capability and capacity to help prioritise recruitment of interim talent

Delivery Processes

Helped MHRA implement agile project management methods to learn and iterate quickly, streamlining the delivery of it's DDaT and transformation programmes

GDS Standards

All solutions were delivered in line with the the government digital service (GDS) standards.

Over 4 years, Keystream were able to provide exceptional, interim talent on demand to deliver projects across MHRA's portfolio of Life Science and Healthcare Access & Patient Safety.

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