

Supporting EPR Implementation

with the **Right People**, Right Now

Delivering scalable teams with exceptional talent on-demand, supporting end-to-end EPR implementation, training, and go-live support.

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NHS
The Hillingdon Hospitals
NHS Foundation Trust

NHS
London North West
University Healthcare
NHS Trust

Supporting a joint Cerner Implementation with 40 DDaT professionals

Following a competitive bid process involving over 20 suppliers, Keystream was awarded the contract to support the joint Cerner implementation at London North West Healthcare and The Hillingdon Hospitals.

Keystream appointed 40 EPR professionals within a 2 month period across:

- Programme Management and Assurance
- Change and Transformation
- Business Analysis
- Test Analysis
- Build and Configuration
- Data Migration
- Training
- PMO

Why Keystream?



600+ Consultants

Spanning multiple government bodies & domains



Swift Mobilisation

Resources available immediately, no notice period or waiting time



Monthly Reviews

Regular service reviews to ensure delivery standards are being met.



Cost-Effective

A blended approach to building teams provides an agile & budget friendly solution.



Dedicated Project Manager

Responsible for planning, SOW creation, and successful delivery



Track your Spend

Monthly financial reports to track spend vs budget.



I have worked with Keystream over the last few years and have found them to be very reliable and the personnel supplied to be more than capable for the roles required. Keystream supplied a large number of trainers in 2018 for our Clinical Documentation and E-Prescribing deployments, and prior to that in 2015 for our electronic Order Comms deployment, all of these personnel were fully experienced in Cerner Millennium. Keystream have provided Training resources for our upcoming Theatres and Maternity Cerner Millennium deployments later this year. We will also be using Keystream for projects over the next financial year.

The Teams worked throughout the Trust in all applicable areas (Theatres, Outpatients, Inpatient Areas, Medical Records, etc) and received excellent feedback from these areas.



ALAN ROBINSON

IM&T PROGRAMMES TRAINING MANAGER

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NHS
Epsom and St Helier
University Hospitals
NHS Trust

30 DDaT professionals delivered for a full Programme Implementation team

Keystream was engaged by Epsom and St Helier University Hospitals to appoint a senior Programme Director for the Trust's end-to-end Cerner implementation.

After successfully placing the role, we were further tasked with resourcing a full programme team, making 30 appointments in 3 months such as:

- Programme Director
- EPR Implementation Lead
- Communication Lead
- EPR Order Comms Specialist
- EPR Integration Lead
- Clin Docs Workstream Lead
- Datawarehouse Reporting Lead
- Patient Flow Workstream Lead
- EPMA Workstream Lead
- Critical Care Workstream Lead
- Configuration Analyst
- Test Analyst

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Cerner Implementation, Training Team, and Project Performance Metrics

Keystream delivered a joint domain end to end Cerner implementation and resourced a full scale floorwalking team for the Surrey Safe Care Programme, a joint initiative between Royal Surrey County Hospital and Ashford and St Peters NHS Foundation Trust.

The Project

- Keystream delivered 60 Floorwalkers to support the programme's first go-live stage
- All Floorwalkers required previous EPR training experience within an Acute setting
- We resourced and onboarded the team within a 2 week period ensuring full CCS framework compliance
- Both Trusts were provided with full programme MI including performance metrics and spend analysis