

# Case Study: Oracle Cerner RBAC Project St George's University Hospitals

## Project Overview:

St George's needed to upgrade their RBAC system to Oracle Cerner to align with UK Healthcare data standards ensuring compliance, enhanced security and streamlined access for their 9000 users.

## The Result

Oracle Cerner was successfully implemented on schedule. The project delivered 18 baseline roles and 48 variation roles, ensuring secure access for over 10,500 staff members, mitigating security risks. Compliance was achieved with an updated security matrix aligned with CQC guidelines. The Trust was provided with Post-implementation support to ensure system stability post Go-Live.

## Solution

Keystream led the project with a structured approach:

Engagement and Communication: Established working groups, maintained clear stakeholder communication.

Data Collection and Analysis: Drafted DCWs for role configuration, conducted comprehensive current state analysis.

Testing and Implementation: Ensured rigorous UAT for new roles, provided post-implementation support.

Governance and Risk Management: Implemented governance with fortnightly Steering Groups and weekly workshops.