

# Case Study: Streamlining Data Model Programme for Central South West CSU

## Background:

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NHS South Central and West CSU, a commissioning support unit in the South of England, aimed to enhance its data analytics infrastructure. To achieve this, Keystream, facilitated the engagement of a contractor to spearhead the project. The contractor, serving as Programme Manager, was tasked with managing the project and collaborating with stakeholders to design and execute a comprehensive data modelling programme.

## The Result

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Through the efforts of the Programme Manager and their team, NHS South Central and West CSU successfully implemented a data modelling programme, resulting in streamlined data access, improved efficiency, heightened user satisfaction, and a sustainable framework for ongoing improvement.

## Project Overview:

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The contractor assembled a multidisciplinary team to develop and implement the data modelling programme. This involved conducting extensive stakeholder engagement to understand user requirements, designing and implementing a roadmap for development, collaborating with technical teams to build data models, providing staff training, and establishing a feedback loop for continuous improvement.